

(Note: details of all Health, PA & Travel Insurance products approved by end of the FY to be provided)

S.N	UIN	Name of the Product	No. Of Lives Insured	Date of Launch (DD-MM-YYYY)	Incurred Claims Ratio (ICR)	Combine d Ratio (CR)	% age of Claims Settled (in terms of number of claims)	% age of Claims Reputed (in terms of number of claims)	No. Of Complaints Received	No. Of Complaints Resolved	% of policies renewed out of total nos. Of policies due for renewal	Age-wise distribution of Policies (classification of policies based on the age of the policy)						Total No. Of Policies
												No of Policies in its 1st Year	No of Policies completed 1 year and more than 1 years and less than 3 years	No of Policies completed 3 years not more than 3 years but Less than 5 Years	No of Policies completed 5 years or more than 5 years But less than 10 years	No of Policies completed 10 years and more than 10 years	q=l+m+n+o+p	
	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q=l+m+n+o+p	
1	IRDA/NL-HLT/RSAP/P-V.I/192/13-14	Accident Shield	7086	12-01-2004	0.0%	40.2%	22.22%	11.11%	0	0	75%	0	0	1	3	17	21	
2	IRDA/NL-HLT/RSAP/P-H.V.I/214/13-14	Accident Shield Classic	1667	10-01-2003	8.5%	48.7%	40.00%	20.00%	0	0	46%	239	489	128	200	338	1394	
3	RSALHP20177V011920	Arogya Sanjeevani Policy, Royal Sundaram General Insurance Co. Ltd	14104	01-04-2020	109.2%	136.7%	81.42%	13.57%	12	12	49%	5091	5824	0	0	0	10915	
4	IRDA/NL-HLT/RSAP/P-P.V.I/53/13-14	Citi PA Plus Insurance Policy	56	08-01-2005	0.0%	13.6%	0.00%	0.00%	0	0	0%	56	0	0	0	0	56	
5	RSALHP21094V012021	Corona Kavach Policy, Royal Sundaram General Insurance Co. Ltd	4	01-09-2020	1070.8%	1099.4%	66.67%	0.00%	0	0	0%	3	0	0	0	0	3	
6	RSALHP21048V012021	COVID SECURE	3654	15-06-2020	2079.7%	2103.8%	95.75%	3.42%	9	9	21%	415	3238	0	0	0	3653	
7	RSALHP18105V011718	Family Plus	639	02-01-2018	81.6%	100.3%	82.05%	12.82%	1	1	80%	161	117	5	0	0	283	
8	RSALHGP21250V012021	Group Covid Secure	53055	01-01-2021	134.4%	158.5%	89.21%	3.86%	1	1	0%	11	0	0	0	0	11	
9	RSALHGP22167V032122	Group Health - Other than Employer/Employee	302647	05-05-2001	56.2%	88.9%	79.57%	16.22%	19	19	16%	0	0	8	0	0	8	
10	IRDA/NL-HLT/RSAP/P-P.V.I/180/13-14	Group Personal Accident Policy (APA 002)	177456	09-01-2001	11.3%	51.6%	50.00%	18.57%	0	0	52%	0	0	11	0	0	11	
11	IRDA/NL-HLT/RSAP/P-H.V.I/57/13-14	Hospital Benefit Plus Insurance	1699	26-12-2007	7.7%	36.6%	92.55%	4.26%	0	0	73%	0	0	0	567	685	1252	
12	IRDA/NL-HLT/RSAP/P-H.V.I/182/13-14	Hospital Cash Insurance	7094	03-01-2005	53.1%	77.2%	91.45%	4.52%	3	3	77%	0	1	17	5	46	69	
13	IRDA/NL-HLT/RSAP/P-H.V.I/177/13-14	Hospital Cash Plan for Standard Chartered Bank Customers	1945	27-12-2005	52.7%	76.9%	91.91%	5.50%	1	1	72%	0	3	276	374	679	1332	
14	IRDA/NL-HLT/RSAP/P-H.V.I/212/13-14	Hospital Plus	127	19-01-2009	3.2%	32.1%	66.67%	0.00%	0	0	30%	0	0	0	8	105	113	
15	IRDA/NL-HLT/RSAP/P-H.V.I/183/13-14	Income Protector Plus Policy	597	03-01-2006	0.8%	41.0%	50.00%	0.00%	0	0	67%	0	0	134	135	191	460	
16	IRDA/NL-HLT/RSAP/P-H.V.I/215/13-14	Individual Personal Accident Policy (Accidental Death & Disablement Only)	6466	05-02-2001	2.0%	42.2%	60.00%	46.67%	0	0	39%	1510	798	489	1773	0	4570	
17	RSALHP21054V022021	Life Line	229828	01-01-2015	96.8%	135.8%	80.96%	13.94%	107	107	61%	21300	55324	3528	2763	0	111915	
18	IRDA/NL-HLT/RSAP/P-H.V.I/213/Plan IV/13-14	Master Product (Ace Health Advantage)	291	01-02-2013	117.3%	146.3%	75.41%	14.75%	0	0	81%	2	22	44	125	0	193	
19	IRDA/NL-HLT/RSAP/P-H.V.I/213/Plan II/13-14	Master Product (Amsure Master Health Plan)	896	09-01-2012	98.7%	127.7%	66.95%	19.49%	0	0	87%	12	8	2	402	0	424	
20	IRDA/NL-HLT/RSAP/P-H.V.I/213/Plan I/13-14	Master Product (Total Health Advantage)	129	03-01-2012	29.8%	58.7%	60.00%	33.33%	0	0	75%	2	7	37	28	0	74	
21	IRDA/NL-HLT/RSAP/P-H.V.I/213/Plan III/13-14	Master Product (Total Health Plus)	400	07-02-2012	93.1%	122.0%	72.73%	20.45%	1	1	86%	2	8	0	218	0	228	
22	IRDA/NL-HLT/RSAP/P-P.V.I/188/13-14	Personal Accident Care Gold Insurance	6777	01-02-2007	33.6%	73.8%	100.00%	50.00%	0	0	80%	0	3	33	110	4899	5045	
23	IRDA/NL-HLT/RSAP/P-P.V.I/187/13-14	Personal Accident Care Platinum Insurance	1825	01-02-2007	0.0%	40.2%	0.00%	0.00%	0	0	73%	36	263	139	231	702	1371	
24	RSAPAP21632V012021	Saral Suraksha Bima, Royal Sundaram General Insurance Co. Ltd	8076	01-04-2021	181.4%	221.6%	50.00%	0.00%	0	0	0%	7220	0	0	0	0	7220	
25	IRDA/NL-HLT/RSAP/P-H.V.I/190/13-14	Secure All	729	02-04-2008	158.6%	187.5%	84.89%	6.81%	3	3	72%	0	-1	220	276	12	507	
26	IRDAI/HLT/RSAP/P-H.V.I/181/14-15	Smart cash Plan	6657	31-12-2007	60.1%	86.4%	77.73%	16.82%	6	6	61%	643	572	753	685	1748	4401	
27	RSALHGP19010V011819	Suraksha Kawach	142607	01-11-2018	56.7%	85.4%	63.83%	0.00%	0	0	22%	9	0	0	0	0	9	
28	IRDA/NL-HLT/RSAP/P-P.V.I/54/13-14	Suraksha Personal Accident Insurance	27945	01-02-2006	7.0%	20.5%	0.00%	0.00%	0	0	80%	0	0	0	4	0	4	
29	IRDA/NL-HLT/RSAP/P-H.V.I/186/13-14	Surgical Shield Insurance Policy	80	08-01-2008	0.0%	30.1%	0.00%	0.00%	0	0	88%	1	2	1	9	32	45	
30	IRDA/NL-HLT/RSAP/P-H.V.I/194/13-14	Surigicare	29	04-08-2008	6.8%	36.9%	0.00%	0.00%	0	0	76%	0	0	49	3	0	22	
31	IRDA/NL-HLT/RSAP/P-H.V.I/209/13-14	Top Up Insurance - Health XS and Super Health XS Policy	1626	02-01-2011	53.1%	81.9%	38.64%	40.91%	0	0	66%	80	308	435	139	0	962	
32	IRDA/NL-HLT/RSAP/P-H.V.I/216/13-14	Travel Shield - Single Trip	3333	04-03-2006	8.2%	60.9%	0.00%	0.00%	0	0	0%	0	0	0	0	0	3333	
33	IRDA/NL-HLT/RSAP/P-H.V.I/272/13-14	Travel Shield Plus - Corporate Frequent Traveller	19	04-03-2006	0.0%	52.7%	0.00%	0.00%	0	0	0%	19	0	0	0	0	19	
34	RSATGDP22114V01212	Group Bharat Yatra Suraksha, Royal Sundaram General Insurance Co. Limited	39	01-10-2021	0.0%	52.7%	0.00%	0.00%	0	0	0%	39	0	0	0	0	39	
35	RSATGDP18116V011718	Travel Secure	3541	15-04-2018	15.2%	67.9%	81.48%	7.41%	0	0	0%	3123	0	0	0	0	3123	
36	RSALHGP22167V032122	Group Health - Employer/Employee Scheme	468094	02-08-2008	108.6%	129.5%	87.00%	9.00%	4	4	58%	760	0	0	0	0	760	
37	RSALHGP21438V022021	Group Personal Accident	836763	15-03-2001	77.5%	97.1%	56.00%	23.00%	0	0	66%	2290	0	0	0	0	2290	
38	RSALHGP21441V022021	Rural Accident Insurance Policy	132	10-03-2001	72.3%	91.0%	100.00%	0.00%	0	0	11%	7	54	0	0	0	61	
39	RSAPAGP01009V020001	Janatha Personal Accident Policy	266657	08-10-2001	30.1%	48.8%	65.38%	15.38%	0	0	2%	265	541	0	0	0	806	
40	IRDAI/HLT/RSAGI/P-P.V.I/12/16-17	Janatha Personal Accident Policy - Micro Insurance Product	491366	28-07-2016	70.4%	89.1%	23.33%	20.00%	0	0	12%	26	26	0	0	0	52	
41	IRDAI/HLT/RSAGI/P-P.V.I/13/16-17	Sakthi Security Shield - Micro Insurance Product	1062	28-07-2016	7.9%	26.6%	0.00%	0.00%	0	0	0%	24	24	0	0	0	48	
42	RSAHMGP21443V022021	Rural Accident Insurance Policy - Micro Insurance Product	1036	28-07-2016	7.9%	26.6%	0.00%	0.00%	0	0	0%	12	12	0	0	0	24	
43	RSALHGP21442V022021	Rural hospital Cash	52	07-09-2009	4.1%	38.2%	0.00%	0.00%	0	0	0%	52	0	0	0	0	52	